



## Gander Consumers Coop Society Ltd.

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As the coronavirus situation continues to evolve, the Board, and our Management and staff of the Gander Coop know it is top of mind for our customers. We see it in the items people are buying and hear it in the conversations we're having in our stores. So we believe it's important to share the steps we are taking to keep our customers and staff safe and our facilities clean.

We are monitoring this situation daily and we will continue to watch what's happening locally and provincially to adjust business operations as needed in our store accordingly while following recommended guidelines and policies as required by the Provincial Government of Newfoundland and Labrador, and recommended by the Provincial Chief Medical Officer, and the Canadian Government as it relates to Covid-19. This is a very dynamic unprecedented time that requires all of our attention and while we are doing everything we can to manage the delivery of a safe food supply, we rely on everyone to respect the seriousness of this situation and the importance of following all the recommendations regarding Covid-19 and the role we all play in minimizing the spread of Covid-19.

First and foremost, we are taking preventive measures to keep our stores clean and maintain a healthy environment. Stores are cleaned daily, which includes using sanitizing solutions especially in high-touch, high-traffic areas. Our store continues to see increased traffic as people continue to stock up on supplies and our staff are working very hard to keep shelves restocked maintaining a safe and continued grocery supply to our customers. Our staff are also focused on keeping additional areas clean such as around our cash registers and shopping carts and have also placed cleaning solutions inside the main door for those who want to clean shopping carts prior to use.. At this time we ask our customers and staff to continue to manage contact through social distancing especially in our cash lineup areas where they are now marked in red and please respect each other as we migrate through Covid-19.

Both the Newfoundland and Labrador and Canadian Governments have implemented strict rules in place in recent days regarding individuals returning from travel both internationally and provincially. If you are a customer that has returned from travel either internationally or provincially within the last 14 days you are to Self Contain and Self Isolate at your home of residence and that does not mean coming to the store upon arrival from a trip to pick up groceries. Please respect the law, the safety of our customers, and our dedicated staff who are working hard to maintain a safe food supply by staying home at this time and send an alternate to get your supplies, someone who has not yet experienced any symptoms.

The Gander Coop is committed to our customers and our staff and we will continue to serve the public as long as we can but we are asking our customers to stay connected with the updates provided by the Officials from reliable sources such as our Government updates. You can continue to manage the transmission and spread of Covid-19 by mandatory social distancing, wash hands frequently as recommended, and if travelled recently you must by law self isolate for 14 days.

At this time we would like to recognize the great staff of the Gander Coop and their continued dedication in providing the best of service to our customers! Keep our staff safe, keep our community safe, follow the rules on social distancing, and Wash Wash Wash your hands always and frequently!

Thanks and we appreciate your support!

Darrell Pike - Store Manager

Claude Elliott - President / Board Chairman